

## Professional Activities

- *Specificity of Litigation in Commercial Relationships* - Quebec National and International Commercial Arbitration Centre, 5/96
- Course lecturer and mock mediation supervision - Quebec National and International Commercial Arbitration Centre, 5/96
- *Canadian Province Adopts ADR* - American Arbitration Association, 5/97
- *How to Stay out of Court: Alternate Dispute Resolution* - Canadian Federation of Independent Business, 9/97
- *A Walk Through Arbitration* - Paper for Sir Sanford Fleming College, 11/97
- Taught arbitration course/seminar at Sir Sanford Fleming College, 11/97
- Conduct various insurance group ADR Seminars
- Interaction '98 Conference
- *Mediation - Alternate Dispute Resolution* - Canadian Institute for the Administration of Justice, 4/98
- *Mandatory Mediation* - Ontario French Lawyers Association Conference, 6/98
- PANORAMA – TFO (Ontario French Television), 10/98
- *Don't Litigate, Mediate* (French), La Presse, Montréal, 3/99
- *Mediation for Clients and Lawyers Alike*, Law Society Gazette, 4/99
- Mediation training assistant, Canadian Human Rights Tribunal, 4/99
- *Round Table Seminar on Mediation*, Ontario French Lawyers Association Conference, 6/99
- Training support, Canadian Paramedic labour mobility negotiations, 4/00
- Canadian Transportation Agency (rail & aviation), mediator coaching/training/evaluating, 11/00, 2/01, 1/02, 3/02
- CBC French Radio Network Interview, 05/01
- Canada 3000 Labour dispute, 11/01
- *Do's of Mediation*, for the legal profession, 11/01
- *Fact-finding, A Tool for Mediation*, IMAQ, Montreal, 2/02
- Fact-finding, Quebec Mediation and Arbitration Institute, 2/02
- Workplace Violence, Rage, Contamination and Fact-finding, Q.C.S.U., 2/03
- *Dispute Resolution and Aviation? You bet!*, Canadian Owners & Pilots Association, 3/03
- Quebec Bar, CSST – Employer-employee Workman's Compensation Insurance Program, 10/03
- Administrative Law and Tribunal Procedures – TATC, 11/03
- CBC French Television Network Interview – New Cultural Arbitration Tribunals, 12/03 & 9/04
- *Civility in the Workplace*, Mental Health Website, 10/04
- Arbitration decision published in the Canadian Patent Reporter (Vol. 60, Pg 465), 2007
- The Law and our Rights, L'Express, 2011
- The infamous workplace, ADR Perspectives, 5/14
- Linkages between workplace issues and long-term disability claims, ADR Perspectives, 4/15
- Workplace Claims Solutions (for the Life & Health insurance industry), 10/16
- Claims Manager Skills Seminar, 11/16
- Alternate Dispute Resolution Seminar – Accountants Annual Conference, 11/16